



35 CREW MEMBERS

REF: JOB- 2240363

N° OF JOBS: 35

THE COMPANY: GERLA RESTAURANTS LTD

Business: Restaurants.

POSITION DESCRIPTION:

Join us and you will become part of a team that works together to provide the best customer service. We want every McDonalds customer to have a brilliant experience every time they visit. That means hot food in a clean and friendly restaurant.

As a crew member you will make it happen. Whether you are preparing food, serving at the till or out in the dining area looking after our customers' needs.

We are looking for Full Time Crew Members that are flexible to work any day of the week.

POSITION REQUIREMENTS:

- Deliver a great customer experience.
- Prepare the customer's meal with care and respect – give your customers gold standard food and drink every time.
- Make it special – be welcoming, personalise your comments and connect with your customers
- Make it genuine – give the customer your full attention, smile, use eye contact and body language that is enthusiastic and energetic.
- Adapt to each customer's needs – give them an individual experience that exceeds their expectations, e.g.:
 - *Be patient with customers who need help, offer to explain the menu.*
 - *Get to know regular customers and treat them individually.*
 - *Use positive gestures, e.g. offer to clear trays, help parents with pushchairs or make a child's visit special.*
- Use initiative and confidence when interacting with customers.
- Answer customer queries confidently and professionally – keep up-to-date with knowledge on our food and promotions.
- Treat all customers and colleagues with courtesy and respect.
- Work as a supportive team member.

CANDIDATE REQUIREMENTS:

Essential:

- Quality, Service & Cleanliness.
- Complete tasks and activities in line with training, company guidelines and management direction.
- Adhere to McDonald's standards of quality, service and cleanliness.
- Follow all workplace safety, security and food hygiene procedures.
- Follow our guidelines and take pride in your personal appearance.
- Take responsibility for your training in all areas; look for opportunities to improve and develop.
 - Minimum Experienced Required (Years): 0
 - Minimum Qualification: No Qualification.

Desirable:

- Ability Skills: Customer service, hospitality.
- Competency Skills: Flexibility, teamwork.

JOB LOCATIONS:

- Multiple locations:
 - Lucan, County Dublin, Ireland.
 - Clondalkin, County Dublin, Ireland

WORKING CONDITIONS:

- Type of contract: Full-time, permanent.

We are looking for Crew Members that are seeking a full time position and that are flexible to work any day of the week. This is not a seasonal position and candidates must be available to work in a full time capacity beyond the summer period.

- **Hours:** 40 h / week
- **Salary:** 11.00 Euro hourly.
- The company will attempt to meet new people from Airport and try and find temp accommodation for them.

APPLICATION METHOD:

Please, send your CV written in English (with reference number **JOB-2240363** to accounts@gerlarestaurants.com and copy to pcpmixto.eures@sepe.es

CLOSING DATE: 30/09/2022

AYUDAS A LA MOVILIDAD EURES:

Infórmese de las subvenciones para acudir a la entrevista, y/o para el posterior traslado a Irlanda si resulta contratado.

Requisitos y trámites a seguir en:

Planes Específicos de Movilidad de EURES en los que participa España (Targeted Mobility Scheme - TMS):

<https://www.sepe.es/HomeSepe/Personas/encontrar-trabajo/empleo-europa/tu-primer-empleo-eures.html>

Para más información contacta con el/la Consejero/a EURES de tu provincia:

https://www.sepe.es/contenidos/personas/encontrar_empleo/encontrar_empleo_europa/consejeros.html